

## **Privacy Policy**

### **VOLT Studio Fitness**

**Effective Date:** 27th March 2025

At VOLT Studio Fitness, we are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, store and protect your data in compliance with the General Data Protection Regulation (GDPR).

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## **1. What Information We Collect**

When you sign up for classes, services or communications with us, we may collect the following personal information:

- Your full name
  - Email address
  - Date of birth
  - Phone number
  - Emergency contact details
  - Payment information (processed securely by third-party providers)
  - Any health information you voluntarily provide related to your participation in fitness activities
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## **2. How We Use Your Information**

We use your personal data to:

- Process class bookings and manage your membership
- Communicate important updates about classes, cancellations or changes
- Send marketing emails, offers and promotions (only if you have given consent)
- Ensure the safety of our participants during fitness sessions
- Improve our services and customer experience

We will never sell or share your data with third parties for marketing purposes.

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## **3. How We Store and Protect Your Data**

We take appropriate security measures to protect your personal data from unauthorised access, alteration, disclosure or destruction. Your information is stored securely and only accessible to authorised personnel.

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## 4. Your Rights Under GDPR

You have the right to:

- Access the personal data we hold about you
- Request corrections to any inaccurate or incomplete data
- Withdraw consent for marketing communications at any time
- Request the deletion of your data (subject to legal obligations)
- Request the transfer of your data to another service provider

To exercise any of these rights, please contact us at [info@voltstudiofitness.com](mailto:info@voltstudiofitness.com).

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## 5. Marketing Communications

If you opt-in to receive marketing emails from us, you can unsubscribe at any time by clicking the 'unsubscribe' link in our emails or by contacting us directly at [info@voltstudiofitness.com](mailto:info@voltstudiofitness.com).

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## 6. Changes to This Privacy Policy

We may update this Privacy Policy occasionally. Any changes will be posted on our website, and where appropriate, notified to you via email.

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## 7. Contact Us

If you have any questions about this Privacy Policy or how we handle your data, please contact us at:

### **VOLT Studio Fitness**

VOLT Studio Fitness, Ullswater Business Park, Ullswater Rd, Penrith CA11 7EH

[info@voltstudiofitness.com](mailto:info@voltstudiofitness.com)